

Dialog																																		
<p>Services Fee</p>	<p>Includes:</p> <ul style="list-style-type: none"> • Unlimited Research Advice and Phone Support • Customer Training • Annual Dialog Database Catalog • Training manuals • E-Newsletters • Access to ONTAP® files • DialogLink® Software • Access to Finder Files • Online Bluesheets • Quantum2 Leadership Development 	<p>Dialog Services Fee is charged, per User ID monthly.</p> <ul style="list-style-type: none"> • U.S. and U.K. - \$18/UserID for up to the first five User IDs; \$1/UserID for User IDs 6-100; no charge for User IDs more than 100* • Non-U.S. and U.K. countries - \$14/UserID for up to the first five User IDs; \$1/User ID for User IDs 6-100; no charge for User IDs more than 100* <p>*Each user in a consortium is charged \$18 per User ID in the U.S. and U.K. and \$14 per User ID in all other countries.</p> <p>Domain Access Services Fee</p> <ul style="list-style-type: none"> • U.S. and U.K. – Billed \$100 per month. • Non-U.S. and U.K. countries – Billed \$50 per month. 																																
<p>Output and Search Cost</p>	<p>Charges for output and search costs vary depending upon the database(s) being searched. See Database file price list for individual rates.</p>	<p>See Dialog® Price List available at http://support.dialog.com/pricing/ For the most current rates and additional pricing information available, see the Bluesheets or HELP RATES.</p>																																
<p>Communications Charge</p>	<p>Communications are charged in increments of one minute. Communications are measured from logon to logoff.</p>	<p>Charges apply for Internet, Telenet, SprintNet™, UUNet.</p> <ul style="list-style-type: none"> • \$16.00/hour <p><i>Note: Communications fee charged by the minute.</i></p>																																
<p>ERA (Electronic Redistribution and Archiving)</p>	<p>The table below shows the charges for the use of the ERA commands in all participating databases. The ERA cost is determined by multiplying the cost of the original record by the multiplier for the number of copies requested.</p> <table border="1" data-bbox="415 932 984 1190"> <thead> <tr> <th colspan="2">REDISTRIBUTION</th> <th colspan="2">ARCHIVE</th> </tr> <tr> <th>Copies Allowed</th> <th>Multiplier</th> <th>Copies Allowed</th> <th>Multiplier</th> </tr> </thead> <tbody> <tr> <td>1 - 25</td> <td>1.5</td> <td>1 - 25</td> <td>1.5</td> </tr> <tr> <td>26 - 100</td> <td>3</td> <td>26 - 100</td> <td>3</td> </tr> <tr> <td>101 - 200</td> <td>4</td> <td>101 - 200</td> <td>4</td> </tr> <tr> <td>201 - 500</td> <td>6</td> <td>201 - 500</td> <td>6</td> </tr> <tr> <td>501 - 1000</td> <td>8</td> <td>501 - 1000</td> <td>8</td> </tr> <tr> <td>1001 or more</td> <td>10</td> <td>1001 or more</td> <td>10</td> </tr> </tbody> </table>	REDISTRIBUTION		ARCHIVE		Copies Allowed	Multiplier	Copies Allowed	Multiplier	1 - 25	1.5	1 - 25	1.5	26 - 100	3	26 - 100	3	101 - 200	4	101 - 200	4	201 - 500	6	201 - 500	6	501 - 1000	8	501 - 1000	8	1001 or more	10	1001 or more	10	<p>REDIST N and ARCHIVE N (where N is the number of copies to be redistributed or the number of users with access to the local database) can be used with the TYPE, PRINT, or REPORT commands (example: PRINT S1/9/ALL REDIST 15 VIA EMAIL). For the Dialog redistribution and archiving policy, guidelines for users, and a current list of participating databases, enter HELP ERA online.</p>
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<p>Alert Service</p>	<p>Alert profiles bring regular updates of the most recent information available. They run each time a database is updated and deliver results via selected delivery method (fax, mail, e-mail) automatically.</p> <p>No charge is incurred for search terms, DialUnits or Connect Time.</p>	<ul style="list-style-type: none"> • Charges for Alert profiles vary depending on the source database, frequency of Alert run (e.g., intraday, daily, weekly, etc.), and delivery method. • 20 prints per profile per update are included, except as noted. For prints over 20 or for profiles without prints included, prints are charged at current Price List rates for the specified database and format. • To check Dialog Alert pricing for a database, enter HELP RATES nnn, where nnn is the file number. 																																
	<p>Alerts within DialogSelect®, Dialog1, and Dialog Intranet Toolkit sites will be charged a storage fee.</p>	<p>\$10/profile/month charge</p>																																

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<p>Interactive Alerts</p>	<p>Dialog provides an interactive alerting service with subscriptions to pre-defined strategies covering top publications and newsletters. The pricing for this service has two components: the Flat Delivery Fee for distributing Interactive Titles Lists and articles to recipients' e-mail boxes and the Article Fees for the specific articles ordered. There are no additional charges for the delivery of Interactive Titles Lists and articles, regardless of the number of recipients or the number of articles ordered.</p>	<ul style="list-style-type: none"> • Flat Delivery Fee - Based on an account's total number of active subscriptions. <table border="1" data-bbox="1283 159 1644 289"> <thead> <tr> <th># of Subscriptions</th> <th>Monthly Flat Delivery Fee</th> </tr> </thead> <tbody> <tr> <td>1 - 10</td> <td>\$15.00</td> </tr> <tr> <td>11 - 30</td> <td>\$30.00</td> </tr> <tr> <td>Over 30</td> <td>\$45.00</td> </tr> </tbody> </table> <ul style="list-style-type: none"> • Article Fees - Current published Dialog database rates. For multiple copies, ERA used to calculate the charges depending on the number of copies requested. 	# of Subscriptions	Monthly Flat Delivery Fee	1 - 10	\$15.00	11 - 30	\$30.00	Over 30	\$45.00																			
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<p>Print Delivery</p>	<p>Users can select to have output sent directly to them via different delivery methods (mail, e-mail, fax, etc.). Additional charges apply for delivery.</p> <p>Telephone requests for express delivery of prints — \$35 (available for U.S. and Canada only).</p>	<p>Delivery Fee</p> <ul style="list-style-type: none"> • Postal - \$0.10/record • Internet Email - \$0.50/ PRINT command • Lotus Notes™ - \$0.50/ PRINT command • Email - \$0.80/PRINT command; \$0.10/block • Fax <table border="1" data-bbox="1037 524 1556 781"> <thead> <tr> <th>Zone</th> <th>Per PRINT Command</th> <th>Per Page</th> </tr> </thead> <tbody> <tr> <td>1 – USA</td> <td>\$0.35</td> <td>\$0.35</td> </tr> <tr> <td>2 – Canada</td> <td>\$0.50</td> <td>\$0.85</td> </tr> <tr> <td>3 – Caribbean</td> <td>\$0.60</td> <td>\$1.15</td> </tr> <tr> <td>4 – Japan</td> <td>\$0.70</td> <td>\$1.25</td> </tr> <tr> <td>5 – Europe</td> <td>\$0.75</td> <td>\$1.30</td> </tr> <tr> <td>6 – Latin America, Australia</td> <td>\$1.50</td> <td>\$1.65</td> </tr> <tr> <td>7 – Africa, S. Korea</td> <td>\$3.00</td> <td>\$1.60</td> </tr> <tr> <td>8 – Rest of World</td> <td>\$5.00</td> <td>\$2.80</td> </tr> </tbody> </table> <ul style="list-style-type: none"> • Site Prints <ul style="list-style-type: none"> - Via Network, per page - \$0.25 - Via modem, per page - \$0.30 	Zone	Per PRINT Command	Per Page	1 – USA	\$0.35	\$0.35	2 – Canada	\$0.50	\$0.85	3 – Caribbean	\$0.60	\$1.15	4 – Japan	\$0.70	\$1.25	5 – Europe	\$0.75	\$1.30	6 – Latin America, Australia	\$1.50	\$1.65	7 – Africa, S. Korea	\$3.00	\$1.60	8 – Rest of World	\$5.00	\$2.80
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<p>Saved Searches</p>	<p>Searches may be stored permanently until released by the user and may be used as often as desired. (Note: There is no charge for temporarily saved searches.)</p>	<p>Storage for SearchSaves is:</p> <ul style="list-style-type: none"> • \$0.40 per SearchSave per month <i>plus</i> • \$0.15 per command line per month 																											
<p>Taxes</p>	<p>Products are provided F.O.B. point of shipment and shipment charges may be invoiced separately. Taxes, duties, tariffs, and customs, if any, are not included in published prices and may be added to invoices. If not so added, such taxes (exclusive of taxes based on The Dialog Corporation's net income) are the exclusive responsibility of the customer.</p>	<p>Added as applicable.</p>																											

Additional information

- Invoices are mailed monthly. Payment is due upon receipt. A late charge may be applied to amounts not received within 30 days.
- Access to Dialog and Dialog DataStar services are provided under the Terms & Conditions available at <http://support.dialog.com/terms/>

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